



**Greenfield Council on Aging**  
54 High Street, Suite 2  
Greenfield, Massachusetts 01301  
413-772-1517

### **Payment and Refund Policy**

Payments are accepted at the Senior Center during regular business hours, cash or check. We are unable to process credit and debit card payments at this time.

Refunds are made only in extreme situations, such as a medical emergency. Refunds cannot be made under other circumstances. Registrants may find their own replacement to participate in a class or trip, with prior approval from GCOA staff. Please note: Trip payments are non-refundable in any case, but trips are transferrable.

The GCOA maintains waiting lists for all programs and will make reasonable efforts to assist registrants in finding replacements.

